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AnyWhere365 MP Guide

Version 1.0

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# Introduction

This guide was written based on Initial version of SCOM Management pack 1.0.0.8 of the Monitoring Pack Anywhere365.

# Guide History

|  |  |
| --- | --- |
| **Release Date** | **Changes** |
| August 2017 | Original release of this guide |

# Supported Configurations

* System Center Operations Manager 2007 R2 (64-bit)
	+ Microsoft SQL Server® 2008 R2 database software
* System Center Operations Manager 2012 (64-bit)
* System Center Operations Manager 2012 R2 (64-bit)
* System Center Operations Manager 2016 (64-bit)

# Files in this Monitoring Pack

The Monitoring Pack for Anywhere365 includes the following files:

1. WSPWM.Anywhere365.mp

# Diagram



**Monitors**

Anywhere365 - Unified Contact Center Monitor

Anywhere365 Heartbeat KPI Counter

Anywhere365 - SipInterceptor Service Monitor

**Rules**

Anywhere365 - Log Error Detection